

CREATE CHANGE

COH Telehealth Webinar

Centre for Online Health

CENTRE FOR HEALTH SERVICES RESEARCH

(In partnership with the Australian Telehealth Society)

In response to the COVID-19 pandemic, the COH Telehealth Forums will proceed each month with a special online format, which is designed to address common questions related to telehealth. The COH will partner with the Australian Telehealth Society (ATHS) to provide a monthly webinar. The webinars will include a short presentation (20-30 minutes) on a specific telehealth topic, and a Q&A panel discussion (20 minutes) involving experts from the COH and the ATHS. **Participants are encouraged to send their questions to enquiries@coh.uq.edu.au** and the panel members will do their best to address these.

Webinar Topic: VOICeD: Virtual Outpatient Integration for Care Delivery

Presented by: Dr Gaurav Puri, Endocrinologist and Chair Statewide Diabetes Clinical Network

Gaurav is very passionate about health equity, sustainability and building system capacity by establishing integrated models of patient centred care delivery with a primary intent of co-designing services with the help of the consumers, for the consumers and by the consumers. Gaurav is the Chair of Queensland Statewide Diabetes Clinical Network and Senior Staff Specialist Endocrine & Diabetes at Cairns Hospital. Gaurav graduated in 2003 and has since worked in various health services including NHS and WA health; and he calls Queensland home for the past ~5 years.

Virtual Outpatient Integration for Chronic Disease (VOICeD) allows people to see multiple healthcare providers at one appointment, from anywhere they have internet. Co-designed with consumers, VOICeD uses existing telehealth technologies and security to improve equity of access and complements face-to-face care. The Cairns Diabetes-Renal-Cardiac trial showed 100% positive patient experience (fewer appointments, less travel, one plan, easier and preferred), Positive feedback from clinicians, 350% reduction in patient time in clinic.

Panelists this month include:

- Kim Ford, President, Australian Telehealth Society
- Professor Anthony Smith, Director, Centre for Online Health, CHSR (Webinar Chairperson)
- Associate Professor Liam Caffery, Telehealth Technology Director, Centre for Online Health (Webinar Moderator)

Telehealth Quick Guides – <u>https://coh.centre.uq.edu.au/quick-guides-telehealth</u>

Date: Wednesday, 7 July 2021

- Time:12:30pm 1:00pm (Seminar Presentation)1:00pm 1:20pm (Panel Discussion)
- Location: Zoom Only (see details below)

Please note this meeting is a **Zoom Only Webinar**.

Connect using the following link: https://uqz.zoom.us/j/83935236538

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